October 10, 2017

The Honorable Kyrsten Sinema
1725 Longworth House Office Building
Washington, DC 20515

Re: The Senior Safe Act of 2017 (H.R. 3758)

Dear Congresswoman Sinema:

On behalf of the North American Securities Administrators Association (“NASAA”),¹ I am writing to express strong support for your work to better protect vulnerable adults from financial exploitation through the introduction of the Senior Safe Act of 2017. Your legislation will better protect persons aged 65 and older from financial exploitation by increasing the likelihood financial exploitation will be identified by financial services professionals, and by removing barriers to reporting, so that state securities regulators and other appropriate governmental authorities can help stop it.

Senior financial exploitation is a growing problem across the country. Many in our elderly population are vulnerable due to social isolation and distance from family, caregiver, and other support networks. Indeed, evidence suggests that as many as one out of every five citizens over the age of 65 has been victimized by a financial fraud. To be successful in combating senior financial exploitation, state and federal policymakers must come together to weave a new safety net for our elderly, breaking down barriers for those who are best positioned to identify red flags early on and to encourage reporting and referrals to appropriate local, county, state, and federal agencies, including law enforcement.

The Senior Safe Act consists of several essential features. First, to promote and encourage reporting of suspected elderly financial exploitation by financial services professionals, who are positioned to identify and report “red flags” of potential exploitation, the bill would incentivize financial services employees to report any suspected exploitation by providing them qualified immunity from any civil or administrative liability arising from such a report, provided that they exercised due care, and that they make these reports in good faith. Second, in order to better assure that financial services employees have the knowledge and training they require to identify “red flags” associated with financial exploitation, the bill would require that, as a precondition of receiving qualified immunity, financial institutions undertake to train certain personnel regarding the identification and reporting of senior financial exploitation.

¹ The oldest international organization dedicated to investor protection, the North American Securities Administrators, Inc. was organized in 1919. Its membership consists of the securities administrators in the 50 states, the District of Columbia, Canada, Mexico, Puerto Rico and the U.S. Virgin Islands. NASAA is the voice of securities agencies responsible for grass-roots investor protection and efficient capital formation.
The Senior Safe Act’s objectives and benefits are far-reaching. Older Americans stand to benefit directly from such reporting, because early detection and reporting will minimize their financial losses from exploitation, and because improved protection of their finances ultimately helps preserve their financial independence and their personal autonomy. Financial institutions stand to benefit, as well, through preservation of their reputation, increased community recognition, increased employee and customer satisfaction, and decreased potential losses.

In conclusion, state securities regulators strongly support passage of the Senior Safe Act of 2017. Please do not hesitate to contact me, or Michael Canning, NASAA Director of Policy & Government Affairs, at (202) 737-0900, if we may be of any additional assistance.

Sincerely,

Joseph P. Borg
NASAA President and Alabama Securities Director

CC: The Honorable Bruce Poliquin
Member of Congress